



2024

YEAR IN REVIEW

The City of Spokane Valley is proud to share significant accomplishments from 2024, reflecting a commitment to enhancing the **safety, infrastructure, economy and quality of life** in Spokane Valley. These achievements demonstrate responsible stewardship of the community's tax dollars and advance the City Council's budget priorities building a brighter future for all.



A **Safe and Accountable Community** that maintains public safety and upholds services, enforcement and codes that keep our community safe.

BY THE NUMBERS



Responded to **49,074 Police calls for service.**



Investigated **468 code enforcement complaints.**

Homeless Outreach Program

City addressed **939 issues** (camps, trash, shopping carts, graffiti, etc.).

Frontier Behavioral Health had **181 unique contacts** with **131 client outcomes** in 6 months.

Police averaged over **150 contacts per month.**

- Implemented Phase I of the Matrix study, including funding 10 additional police officers in the 2025 budget from existing revenues.
- Hosted five public meetings for the Right-Sizing Police Services project for community members to learn more, ask questions and provide input, in addition to an online survey.
- Combatted human trafficking by enforcing city code against landowners who lease commercial property to illegal businesses, resulting in the closure of nine illicit massage businesses.
- Connected people experiencing homelessness to services and resources towards stability through our Street Outreach Team efforts and worked with regional partners to prevent homelessness and invest in emergency shelters.
- Updated public property camping regulations to reduce associated negative impacts to the community.
- Awarded \$1.25 million from the Department of Justice Office of Community Oriented Policing Services (COPS) for additional police staffing and \$28,440 from the Department of Justice (JAG) grant used towards upfitting the Crisis Negotiation Team van, purchase of two electric bicycles for the bike patrol team and property and drug crimes prosecution support.
- Continued Gang Task Force emphasis patrols funded under ARPA.
- Adopted the city's Continuity of Operations Plan (COOP).
- Testified in several state legislative bills including I-2113, allowing officers to engage in vehicular pursuits.
- Participated in regional discussions and tours for a new jail facility.
- Approved opioid settlement funding spending to be used towards the Spokane County Stabilization Center expansion, community education and a needs assessment with the Spokane Regional Health District dashboard.

A Connected and Maintained Network

building and maintaining roads and systems that safely and efficiently move people and goods and protect the environment.

- Completed the Sprague Avenue Stormwater and Multi-Modal construction project, connecting Balfour Park and Spokane Valley Library with City Hall and the Appleway Trail, improving safety and accessibility, protecting drinking water with new stormwater facilities, and providing options for how people choose to travel whether by car, bus, bike or foot.
- Completed the Pines Road and Mission Avenue construction project, reducing congestion and improving overall traffic flow through one of the city's most traveled intersections by adding new turn lanes, signal modifications, roadway markings and stormwater improvements.

- Completed Phase I construction City Hall repairs and secured settlement funds through litigation with the architectural and project management firms of over \$2 million and substantially advanced the city's claims against the remaining defendants.
- Advanced the Pines Road Grade Separation Project for construction in 2025, including lengthy negotiations with the Federal Railroad Administration (FRA) and Burlington Northern Santa Fe Railroad, extensive utility relocations and acquiring the necessary property rights.

BY THE NUMBERS



Received seven transportation infrastructure grants totaling **\$6.6 million**.



Substantially completed **10 capital improvement projects**.



Repaired **77 unique stormwater problem areas**, including resolving **33 citizen service calls**.

A Strong and Diverse Economy

generating revenue to fund city services through the many places to live, eat, shop, work, play and access services.

- Secured funding for Phase 1 and broke ground on the future Spokane Valley Cross Course, and secured initial events, including the 2027 NCAA Division I Men's & Women's Cross Country Regionals and the NWAC Cross Country Championships for a three-year rotation from 2025-2027.
- Developed Valley Viewer, a new mapping application that gives access to information about properties in Spokane Valley.
- Connected over a hundred businesses with technical assistance and worked with partners on targeted campaigns for industry and workforce recruitment through one-on-one meetings and six business workshops.

- Worked with our retail recruiter to bring unique businesses and attractions to Spokane Valley with a focus on experiential retailers, such as Dave and Busters.
- Secured state funding to hire a consultant at no cost to the City to assist with the state-required periodic review of the Comprehensive Plan.
- Managed the Tourism Promotion Area marketing to promote Spokane Valley and increase its economic impact through tourism, including launching the new brand Discover the Valley and the new website DiscoverSpokaneValley.com.



Issued **4,343 construction permits** (new, remodeled and accessory buildings, signs, factory-assembled structures, trade, roofs, etc.).



Processed **656 land use applications** (platting actions, boundary line adjustments, zoning, SEPA and exceptions).



Issued **1,248 engineering permits** (grading, right-of-way, approaches, etc.).

BY THE NUMBERS



Processed **11,877 business licenses** (approximately 1/3 new and 2/3 renewal).



Completed **19,120 development inspections** (building, planning, engineering and right-of-way).

An Exceptional Quality of Life

creating opportunities for people to connect, have fun and improve their physical and mental health.

BY THE NUMBERS



Supported health, safety and recreation through **21,337 visitors** to the city's three swimming pools, **576 summer camp attendees**, **336 adult dance class attendees**, **3,227 participants** of Brown's Park volleyball courts, **405 picnic shelter reservations**, **179 ball field reservations**, and served **6,118 meals** through the park meal program.



- Completed and opened the new, expanded Balfour Park, increasing the community gathering space to over eight acres in the heart of our community.
- Celebrated the 45,000 veterans in Spokane County through the dedication of the new Veterans Memorial at Balfour Park.
- Secured \$2.5 million in state and federal grants for the future Balfour Park Playground and Spray Park.
- Negotiated a donation agreement with RAVE Foundation and installed a new soccer mini-pitch at Balfour Park, providing a place for all kids to play soccer for free.

Planted over **400 trees along the Appleway Trail** in coordination with The Lands Council and Spokane Conservation District.

- Dedicated two new art sculptures, installed 12 new utility box art wraps and launched new public artwork StoryMap.
- Hosted and participated in community events, such as the tree lighting at Balfour Park, Breakfast with Santa, Balfour Park grand opening, Outdoor Movies, Paws in the Pool, Farmer's Market, Winter Market, ValleyFest and more.
- Improved park landscaping and park facilities with new contractors and maintenance teams.



Processed **1,086 reservations and hosted over 70,000 people** at CenterPlace for various meetings, trainings, events and celebrations.

A Strategic and Responsive Government

managing our city's operations and budget carefully and openly.

BY THE NUMBERS



Responded to over **2,000 service alerts** through the SV Express app and webpage.



Maintained **99.9% internet uptime and processed 738 internal help desk requests**, allowing staff to deliver city services and ensure ongoing operations.



Hosted **54 Council meetings**, held **2 strategic planning retreats**, approved **136 action items**, presented **141 administrative reports**, passed **16 resolutions** and **17 ordinances**.

- Managed a fiscally responsible 2024 budget and passed a balanced 2025 city budget of \$149.6 million, including \$56.3 million in capital expenditures funded 82% by state and federal grant dollars.
- Received clean Financial and Federal Audits for over 10 years in a row and maintained an Aa1 bond rating, a testament to the city's financial strength and policies.
- Completed negotiations with Sunshine Disposal and secured a 10-year solid waste disposal services contract minimizing financial impacts of city rate payers.
- Expanded city communications with the addition of a weekly enewsletter, new Nextdoor page and weekly Council meeting recap.
- Worked with employees to successfully negotiate a new three-year labor agreement.
- Implemented a new finance and payroll software system, replacing old software no longer supported by the vendor.
- Attained the Association of Washington Cities WellCity Award, providing a 2% discount on healthcare premiums (approximately \$35,000 per year savings).
- Assisted the Council in developing a process to enforce the Council Conduct Standards, protecting the transparency of government and the City and taxpayers against liability.
- Tracked Washington State Legislature bills and prepared information for Council and staff to testify in over 70 bills that support our community's goals.